

# ISU Global Fan Survey Prize Draw

## TERMS AND CONDITIONS

### OVERVIEW

1. This is a promotion organised and run by the International Skating Union, of Chemin de Brillancourt 4, 1006 Lausanne, Switzerland (the “**ISU**”). The ISU is operating a competition for fans who complete the ISU Global Fan Survey, to have the opportunity to win signed Olympic merchandise (the “**Competition**”).
2. Entrants to the Competition (“**Entrants**”) are automatically deemed to have accepted, and agree to be bound by, these terms and conditions (the “**T&Cs**”) upon entry into the Competition.

### ENTRY PROCESS

3. The Competition will be open for entry between **16:00 (Swiss time) on 20 March 2026** and **23:59 (Swiss time) on 17 April 2026** (the “**Closing Date**”). Any entries completed or received after the Closing Date and/or other than in accordance with the entry requirements set out below will be automatically disqualified from the Competition.
4. To enter the Competition, Entrants must complete the ISU Global Fan Survey, and submit their contact details. Entries will not be accepted by any other means.
5. The Competition is free to enter, and no purchase will be necessary. The winners of the Competition (the “**Winners**” and each a “**Winner**”) shall be selected by a computer-generated random draw on, or soon after, the Closing Date.

### ELIGIBILITY

6. The Competition is only open to residents 18 years or older at the time of entry to the Competition, but excluding employees of the ISU, its associated companies and agencies, their immediate families or anyone else involved in the organisation or administration of the Competition.
7. Each Entrant may only enter the Competition once. If the same Entrant submits multiple entries or the ISU discovers that an Entrant has entered the Competition on someone else’s behalf, then the ISU may, at its absolute sole discretion, limit such entries to a single entry only or disqualify that Entrant from the Competition.
8. In entering the Competition, each Entrant confirms that they are eligible to do so and eligible to claim the Prize (as defined below) that they may win. The ISU may require an Entrant to provide proof that they are eligible to enter the Competition (including proof of age or residence).
9. The ISU reserves the right, in its sole discretion, to disqualify any Entrant if it has reasonable grounds to believe that the Entrant has breached these T&Cs.

### PRIZE

10. There will be ten (10) Winners of the Competition. There are ten (10) prizes in total, and each Winner will receive one (1) prize item. The total prizes to be won consist of:
  - a. five (5) signed Milano Cortina 2026 Posters;
  - b. three (3) signed Milano Cortina 2026 Baseball Caps; and

c. two (2) signed Milano Cortina Mugs

(each item, a “Prize”).

The specific Prize item awarded to each Winner will be randomly assigned from the prize pool.

11. Only the Winners will be contacted as soon as reasonably practicable after the completion of the Competition via email.
12. Each Winner must confirm that they are able to accept the Prize within 48 hours of being notified by the ISU that they are a Winner. In the event that any Winner fails to confirm their acceptance of the Prize by this date, or is unable to accept the Prize that they have won for any reason or the ISU determines that a Winner has breached these T&Cs, the ISU shall make reasonable efforts to contact the Winner(s) but, if the Winner(s) cannot be contacted, then the ISU reserves the right to offer the Prize to another Entrant. The ISU does not accept any responsibility for failure by any Winners to claim their Prize.
13. Each Prize will be sent to the Winners by post within 30 days of being notified of their win. The Winners will not be liable for any costs related to shipping.
14. Prizes are non-exchangeable, non-transferable and no cash alternative is offered. The Prizes may also not be sold by the Winners or passed on to another individual (e.g. in the case of tickets). Prizes do not include anything not expressly set out in these T&Cs whether spending money, food and drink, associated travel and accommodation, medical, other general expenses or otherwise.
15. The Prizes shall always be subject to availability, and the ISU reserves the right, in its sole discretion, to substitute any Prize for an alternative prize if necessary.
16. The Winners may be contacted to participate in publicity related to the Competition but participation is optional. If the Winners agree to participate in any such publicity activities, the Winners and their guest agree that the ISU may, with prior consent of the Winners and their guest, record, film and/or photograph their participation in all aspects of the relevant Prize and exploit, and authorise third parties to exploit, such films, photographs or recordings in any media now known or hereafter invented in any part of the world and for any purpose whatsoever in perpetuity, with no payment being due. The ISU will, in due time, provide the Winners with all relevant information regarding this specific processing of personal data and request consent from the Winners before implementing said processing.

#### **LIMITATION OF LIABILITY**

17. Neither the ISU nor any of its partners, affiliates, agents, employees, officers, directors or representatives will be liable (to the fullest extent permitted by law) for any direct, indirect or consequential loss or damage arising out of the organising or holding of the Competition or as a result of any Entrant’s participation in the Competition or as a result of winning, collecting, use or enjoyment of any Prize, if the Competition does not run as planned or if any part of any Prize is unable to be delivered for any technical or other reasons. Entrants’ statutory rights shall not be affected.
18. If the Competition or any part of it is not capable of running or being completed as planned for any reason, including but not limited to reasons of infection by computer virus, bugs, tampering, unauthorised intervention, technical failures or any other causes beyond the control of the ISU, the ISU reserves the right to cancel, terminate, modify or suspend the Competition without liability.

19. The ISU accepts no responsibility for Competition entries that are not successfully completed or submitted, regardless of cause, including (without limitation) due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure, of any kind.

## **ENTRANTS' PERSONAL DATA**

20. Any personal data relating to any individual which is received by the ISU in relation to the Competition will be used in accordance with the General Data Protection Regulation (Regulation (EU) 2016/679) and all applicable Swiss data protection legislation, including the Swiss Federal Data Protection Act (revDSG / FADP), and the ISU's Privacy Policy which can be found at: <https://www.isu.org/privacy-policy/>.
21. The ISU must either publish or make available information that indicates a valid award took place for a Prize. To comply with this obligation, the ISU will send the surname of the Winners to anyone who emails [media@isu.org](mailto:media@isu.org) within one month after the Closing Date. If you object to your surname being published or made available, please contact the ISU. However, the ISU must still provide this information in accordance with applicable laws when requested. In such circumstances, the ISU must still provide the information to the Advertising Standards Authority on request.
22. If an Entrant has any questions about these T&Cs, including any request to exercise their legal rights under data protection law, they should contact the ISU at [media@isu.org](mailto:media@isu.org)
23. You will have the option to opt in to receive marketing emails from the ISU. If you do not opt in, the ISU will only contact you in connection with the organisation or administration of the Competition, including if you are selected as a winner in order to facilitate fulfilment of the Prize. If you choose to opt in, your information shall be securely stored in accordance with the ISU's Privacy Policy (as set out above). You have the option to unsubscribe from marketing emails at any time.

## **GENERAL**

24. The ISU reserves the right to refuse entry to the Competition, to disqualify from the Competition or to refuse to award the Prize(s) to anyone who it reasonably considers has breached these T&Cs or to anyone who, in the ISU's sole opinion, has otherwise acted improperly or dishonestly.
25. The decision of the ISU regarding any aspect of the Competition is final and binding (including as to the award of the Prize(s)) and no correspondence will be entered into regarding any such decision.
26. If any provision of these T&Cs is found to be invalid by any court having competent jurisdiction, the invalidity of that provision will not affect the validity of the remaining provisions of these T&Cs, which shall remain in full force and effect.
27. These T&Cs and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with them or their subject matter or formation will be governed by Swiss Law, to the exclusion of any choice of law rules and principles and to the exclusion of the Vienna Convention on Contracts for the International Sale of Goods.
28. Any dispute, controversy, or claim arising out of, or in relation to, these T&Cs, including regarding the validity, binding effect, amendment, breach or termination thereof, shall be exclusively resolved by arbitration in accordance with the Swiss Rules of International Arbitration of the

Swiss Arbitration Centre in force on the date on which the Notice of Arbitration is submitted in accordance with those Rules. The number of arbitrators shall be one. The seat of the arbitration shall be Lausanne, Switzerland and the language of the proceedings shall be English. For the avoidance of any doubt, any determination made by the arbitral tribunal shall be final and binding on the parties.